



Triumph Motorcycles Australia
9 Kimpton Way
Altona Vic 3018

29/11/2019

! IMPORTANT SAFETY RECALL !

Safety Recall: SB568
NHTSA Recall: 19E079

Model: 2019 - Speed Triple RS and S

This notice is sent to you in accordance with the requirements of the ACCC Triumph Motorcycles Ltd has decided that a defect which relates to motor vehicle safety exists in 2019 – Speed Triple RS and S models fitted with an optional Accessory Quickshifter Assembly. Triumph is conducting a safety recall to address the condition.

Our records indicate that you own a 2019 – Triumph Speed Triple RS and S motorcycle, with the VIN shown above. We are notifying you of this recall, in the event that you may own an Accessory Quickshifter Assembly, TSA. If you've purchased or if your motorcycle is fitted with the Quickshifter Assembly (part number below), then please review this notice carefully for further instructions.

Part Number	Description
A9930469	Accessory Quickshifter Assembly, TSA

The reason for this recall notice:

The Quickshifter Assembly, TSA body may come into contact with the gear change Clamp Linkage Assembly, potentially impeding a smooth "assisted" gear change, resulting in a missed gear or false neutral. If this condition occurs, it may lead to a loss of acceleration. A loss of acceleration without warning may lead to an increased risk of a crash.

What Triumph Motorcycles Ltd & your dealer will do:

Triumph Motorcycles Australia. has authorized your dealer to replace the Clamp Linkage Assembly, free of charge (parts and labour) to you. The new Clamp Linkage Assembly will provide a wider clearance from the Quickshifter Assembly, TSA. This repair should take less than 30 minutes. However, depending upon the dealer's work schedule, it may be necessary to make your motorcycle available for a longer period of time.

What you must do to ensure your safety:

Please make an appointment with your authorized Triumph motorcycles dealer to have this important remedy performed on your motorcycle as soon as possible.

Regulations require that any vehicle lessor receiving this recall notice forward a copy of this notice to the lessee within 10 days.

If you need help:

Please contact your authorized Triumph dealer should you have any questions or encounter any difficulty regarding this recall. In the event your dealer is unable to remedy your motorcycle, please contact Triumph Motorcycles Australia. Email: info@triumphmotorcycles.com.au

If you no longer own the motorcycle listed above, please contact info@triumphmotorcycles.com.au and provide any information you can furnish that will assist us in locating the new owner.

Change of Ownership

- Name:.....
- Address:.....
- Email:.....

Sincerely

Cliff Stovall
Technical Manager
Triumph Motorcycles Australia