



## Owner's Handbook

### My Triumph Connectivity Module



This handbook contains information on the My Triumph Connectivity Module. Always store this Owner's Handbook with the motorcycle and refer to it for information whenever necessary.

The information contained in this publication is based on the latest information available at the time of printing. Triumph reserves the right to make changes at any time without prior notice, or obligation.

Not to be reproduced wholly or in part without the written permission of Triumph Motorcycles Limited.

© Copyright 11.2019 Triumph Motorcycles Limited, Hinckley, Leicestershire, England.

Publication part number 9901732-EN issue 1

---

## Table of Contents

This handbook contains a number of different sections. The table of contents below will help you find the beginning of each section where, in the case of the major sections, a further table of contents will help you find the specific subject required.

Foreword .....	3
Limitations on Warranties.....	5
Introduction .....	11
User Interface.....	15
Paired Devices .....	19
Directions.....	25
Phone Functions .....	27
Audio Playback.....	31
GoPro Camera .....	33
Troubleshooting .....	35
Index.....	37
Approval Information .....	39
Device Acknowledgements.....	41

## Foreword

This Owner's Handbook contains information on the My Triumph Connectivity Module available for Triumph motorcycles. Always store this Owner's Handbook with the motorcycle and refer to it for information whenever necessary.

## Warnings, Cautions and Notes

Throughout this Owner's Handbook, important information is presented in the following form:

### **Warning**

This warning symbol identifies special instructions or procedures, which, if not correctly followed, could result in personal injury or loss of life.

### **Caution**

This caution symbol identifies special instructions or procedures, which, if not strictly observed, could result in damage to, or destruction of, equipment.

### **Note**

**This note symbol indicates points of particular interest for more efficient and convenient operation.**

## Talk to Triumph

### **Warning**

This Owner's Handbook, and all other instructions that are supplied with your motorcycle, should be considered a permanent part of your motorcycle and should remain with it even if your motorcycle is subsequently sold.

All riders must read this Owner's Handbook, and all other instructions which are supplied with your motorcycle, before riding, in order to become thoroughly familiar with the correct operation of your motorcycle's My Triumph Connectivity Module, its features, capabilities and limitations.

### **Warning**

Do not lend your motorcycle to others, as riding when not familiar with your motorcycle's controls, features, capabilities and limitations can lead to an accident.

Our relationship with you does not end with your purchase. Your feedback on the buying and ownership experience is very important in helping us develop our products and services for you.

Please help us by ensuring your dealership has your E-mail address and registers this with us.

Your Triumph Team

# Foreword

---

## Glossary

<b>Bluetooth®</b>	An open wireless technology standard for transmitting fixed and mobile electronic device data over short distances; uses 79 frequencies centred on 2.45 GHz, with each pair of devices on a different channel.
<b>Paired Device</b>	A device for which connection information has been saved on another <i>Bluetooth</i> -enabled device; paired devices connect automatically when within range with <i>Bluetooth</i> on.
<b>Connected Device</b>	A paired device that has an active connection with another <i>Bluetooth</i> -enabled device; the devices can share information as long as the connection is open.
<b>Joystick</b>	The Joystick is used to navigate the instrument menus. Refer to the Owner's Handbook for your motorcycle for more information.
<b>Home Button</b>	The HOME button is used to access the main menu on the instrument display. Refer to the Owner's Handbook for your motorcycle for more information.
<b>Maximum Number of Devices</b>	The maximum number of devices that can connect simultaneously to the My Triumph Connectivity Module is four devices. The maximum number of devices that can be paired with the My Triumph Connectivity Module is 10 standard <i>Bluetooth</i> -enabled devices, plus one GoPro camera and one iOS App.
<b>Discoverable Mode</b>	A mode in which a device transmits a signal so that other devices can see its name and connect to it; typically, this mode is activated only for initial connection, not when devices subsequently connect; see manufacturer's instructions for how to select this mode.
<b>Call History</b>	List of the last seven calls (missed, originated or received) stored on the connected phone including contact names. List accessible through the instruments and can be used to return calls.
<b>Phonebook</b>	List of contacts on the connected phone; can be accessed through the instruments and used to call a contact; contacts cannot be added or deleted using the instrument panel on the motorcycle.
<b>Motorcycle Moving</b>	Speed greater than 2 mph (3 km/h), brakes not applied.
<b>Motorcycle Stationary</b>	Engine off, ignition on, transmission in neutral.

## Limitations on Warranties

Before using this product, please read this warranty information carefully.

### User Terms

By using this product, the customer agrees that the customer is bound by and complies with these terms as well as any other written terms and conditions, or policies that the customer may receive or be provided with.

To the extent permitted by law, Triumph Motorcycles Limited reserves the right to modify, revise and add to these terms. If the customer does not agree with these modifications, revisions or additions, the customers sole and exclusive remedy is not to use the product. In certain jurisdictions, the limitations and exclusions contained in sections **1.3** will not apply to consumers.

It should also be noted that as the User Terms are used with consumers this means consumer laws which differ in each of the launching countries will apply which could make using the current User Terms unenforceable as it is not always possible for a supplier of goods when contracting with a consumer, to exclude statutory warranties or limit or exclude liability towards consumers.

### 1. Disclaimer of Warranties

#### 1.1

SOME JURISDICTIONS DO NOT PERMIT THE EXCLUSION OF IMPLIED WARRANTIES OR CONSUMER OR STATUTORY GUARANTEES, AND IN THOSE JURISDICTIONS THE EXCLUSIONS BELOW APPLY TO THE MAXIMUM EXTENT BY THE APPLICABLE LAWS OF THE JURISDICTION. THE CUSTOMER MAY HAVE OTHER RIGHTS WHICH VARY BY JURISDICTION.

#### 1.2

THE CUSTOMER EXPRESSLY ACKNOWLEDGES AND AGREES THAT ALL SOFTWARE INCORPORATED INTO THIS PRODUCT AND ALL SOFTWARE USED IN THE PRODUCT ARE PROVIDED "AS IS" AND "AS AVAILABLE", WITH ALL FAULTS, AND WITHOUT FURTHER WARRANTY OF ANY KIND, WHETHER EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION TO THE MAXIMUM EXTENT PERMITTED BY LAW ANY IMPLIED WARRANTY OF TITLE, MERCHANTABILITY, NON-INFRINGEMENT, OR FITNESS FOR A PARTICULAR PURPOSE CONCERNING THIS PRODUCT (INCLUDING ANY APPLICATION AND SOFTWARE IN THIS PRODUCT). TRIUMPH MOTORCYCLES LIMITED DOES NOT GUARANTEE AND DISCLAIMS ANY WARRANTY REGARDING THE ACCURACY OF DATA AND INFORMATION PROVIDED BY THIS PRODUCT, AND ANY APPLICATION AND SOFTWARE IN THIS PRODUCT INCLUDING VEHICLE INFORMATION OR DATA.

# Limitations on Warranties

---

## 1.3

TRIUMPH MOTORCYCLES LIMITED MAKES NO REPRESENTATIONS OR WARRANTIES THAT THIS PRODUCT WILL OPERATE AND WORK PROPERLY IN CONNECTION WITH OR WITH EVERY AND ALL TYPE OF CUSTOMER'S DEVICE, EQUIPMENT, SMARTPHONE, AND ANY APPLICATION, AND SOFTWARE IN THE PRODUCT, AND ONLY THE CUSTOMER WILL BE RESPONSIBLE FOR PERFORMANCE, FUNCTIONALITY, CONNECTIVITY WITH THE CUSTOMER'S DEVICE, EQUIPMENT AND SMARTPHONE, AND ANY APPLICATION AND SOFTWARE IN THE PRODUCT, AND ALL REPAIRS TO THE CUSTOMER'S DEVICE, EQUIPMENT AND SMARTPHONE AND ANY OTHER LOSSES AND DAMAGES ACTUALLY OR ALLEGEDLY CAUSED BY THE PRODUCT AND ANY APPLICATION AND SOFTWARE IN THE PRODUCT.

## 1.4

TRIUMPH MOTORCYCLES LIMITED MAKES NO REPRESENTATIONS OR WARRANTIES THAT THE PRODUCT AND ANY APPLICATION AND OR SOFTWARE IN THE PRODUCT WILL BE FREE FROM ERROR, INTERRUPTION, CORRUPTION, ATTACK, VIRUSES, INTERFERENCE, HACKING OR OTHER SECURITY INTRUSION.

## 2. LIMITATION OF LIABILITY

### 2.1

WITHOUT LIMITING THE MANDATORY WARRANTY RIGHTS RECOGNISED BY THE APPLICABLE LAWS AND TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, TRIUMPH MOTORCYCLES LIMITED, IT'S SUBSIDIARIES, AFFILIATES, EMPLOYEES, OFFICERS, DIRECTORS AND AGENTS THEREOF ARE NOT LIABLE IN ANY CASE WHATSOEVER TO THE CUSTOMER: (A) WITH RESPECT TO USE OF THE PRODUCT, THE APPLICATION, SOFTWARE OR DATA IN THE PRODUCT, AND (B) ERRORS, MISTAKES OR INACCURACIES OF THE APPLICATION, SOFTWARE, DATA OR CONTENT IN THE PRODUCT; and (C) ANY BUGS, VIRUSES, TROJAN HORSES, WHICH MAY BE TRANSMITTED TO OR THROUGH THE APPLICATION OR SOFTWARE PROVIDED BY ANY THIRD-PARTY; AND (D) ANY ERRORS OR OMISSIONS IN ANY DATA OR CONTENT OF FOR ANY LOSS OR DAMAGE OF ANY KIND WHATSOEVER INCURRED AS A RESULT OF RESULT OF THE CUSTOMER'S USE OF ANY DATA OR CONTENT POSTED, STORED OR TRANSMITTED TO THE PRODUCT; AND (E) ANY CORRUPTION, LOSS, CHANGE AND ALTERNATION OF DATA OR CONTENT POSTED, STORED OR TRANSMITTED TO THE PRODUCT; AND (F) FOR ANY PERSONAL INJURY OR PROPERTY DAMAGE ARISING FROM OR RELATING TO THE CUSTOMER'S USE OF THE PRODUCT, THE APPLICATION, SOFTWARE OR ANY DATA IN THE PRODUCT; AND (G) AND SERVICE, APPLICATION, OR SOFTWARE PROVIDED BY ANY THIRD PARTIES; AND (H) FOR ANY INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL, PUNITIVE, OR

EXEMPLARY DAMAGES ARISING OUT OF OR IN ANY WAY RELATING TO THE CUSTOMER'S USE OF THE PRODUCT, APPLICATION, SOFTWARE OR DATA IN THE PRODUCT. TRIUMPH MOTORCYCLES LIMITED ONLY SUPPLIES THE PRODUCT FOR DOMESTIC AND PRIVATE USE, THE CUSTOMER AGREES NOT TO USE THE PRODUCT FOR ANY COMMERCIAL, BUSINESS OR RESALE PURPOSE, AND TRIUMPH MOTORCYCLES LIMITED HAS NO LIABILITY TO THE CUSTOMER FOR ANY LOSS OF PROFIT, LOSS OF BUSINESS, BUSINESS INTERRUPTION, OR LOSS OF BUSINESS OPPORTUNITY.

### 2.2

NOTHING IN THESE TERMS SHALL LIMIT OR EXCLUDE TRIUMPH MOTORCYCLES LIMITED LIABILITY FOR (A) DEATH OR INJURY CAUSED BY ITS NEGLIGENCE; (B) FRAUD OR FRAUDULENT MISREPRESENTATION; OR (C) DAMAGES CAUSED WILFULLY OR WITH GROSS NEGLIGENCE.

### 3. Third-Party Applications

The product may display or make available content, data, information, services, software or materials from third-party applications which run on the customers device, equipment and smartphone. Triumph Motorcycles Limited has no control over and is not responsible for examining or evaluating security, content, accuracy, validity, legality, or any other aspect of such third-party applications. Triumph Motorcycles Limited assumes no responsibility or liability for the availability, content, security, privacy policies practices or performances of any such third-party application.

To the maximum extent permitted by applicable law, Triumph Motorcycles Limited does not warrant, guarantee or endorse any third-party applications and is not liable to the customer or any other party for its misuse or any third-party application. The customer expressly acknowledges and agrees that the use of third-party applications is subject to the third-party's terms and conditions and policies, including its privacy policy, and such terms and conditions and policies are agreed between the customer and the third-party. The customer is consequently advised to check third-party applications terms and conditions and privacy policies prior to accepting them. Triumph Motorcycles Limited is not responsible for any third-party applications and any terms and conditions relating to the third-party applications. Triumph Motorcycles Limited may change, reduce, limit, suspend, remove, modify access to or disable access to any third-party application at any time and without notice to the customer.

# Limitations on Warranties

---

## 4. Modifications

Triumph Motorcycles Limited reserves the right to improve, modify and change without liability to the customer at its sole discretion, the specifications or external appearance of the product. If the customer does not agree with the improvements, modifications and changes, the customer's sole and exclusive remedy is to not use the product.

The customer expressly acknowledges and agrees that this handbook is for multiple vehicle models, and there may be some functions which may not be available and workable in some vehicle models. To the maximum extent permitted by applicable law, Triumph Motorcycles Limited will not be liable in any case whatsoever for the difference in or inconsistency of functionality or performance from or with this handbook. The customer further expressly acknowledges and agrees that images and illustrations used in this handbook are either those used in development, or for the purpose or explanations, and these may differ from the actual images and illustrations used in the product.

## 5. Force Majeure

Triumph Motorcycles Limited will not be liable for any loss or damage due to acts, events or causes constituting force majeure, including, but not limited to, wars, riots, acts of terrorism, epidemic diseases, civil commotion, fire, earthquake, storm, flood, failure of public utilities or common carriers, labour dispute, general strikes, lock-outs, restrictions of law or regulations.

## 6. Other

Triumph Motorcycles Limited does not have access and does not process any personal information stored in the product. The customer expressly acknowledges and agrees that any personal information (for example, addresses, telephone numbers etc.) input in to this product may be stored in the memory of the product even if the product is removed from the vehicle, and the customer is solely responsible for proper handling and management (including deletion of such personal information to protect privacy) including in the event of reselling or disposing of this product. To the maximum extent permitted by applicable law Triumph Motorcycles Limited will not be liable in any case whatsoever for the personal information retained or stored in the product.

In certain jurisdictions, certain features of the product may not be used while the vehicle is moving or is stationary but not parked under the road traffic laws that apply in those jurisdictions. It is the responsibility of the driver to understand and comply with the applicable road traffic laws when using the product.



### **Smartphone Connectivity**

The My Triumph Connectivity Module will allow you to connect and use third-party applications on your smart phone and access navigation instructions, music, messaging and other services. This technology may display or make available content, data, information, services, software or materials from third-party applications which run on your smartphone.

Any time you use applications, you may be sharing personal, vehicle, or location information with a third-party, and giving that third-party potential access to data and your vehicle networks, which could introduce security vulnerabilities. If you decide to use a smartphone application and connect it to your vehicle by using this connectivity technology, you do so at your own risk. You should make sure you fully understand all the features and data practices of any application you elect to connect to your vehicle and use.

Triumph Motorcycles Limited does not have access to and does not process any personal information stored or shared with a third party application. Triumph Motorcycles Limited has no control over, and assumes no responsibility or liability for the availability, content, security, privacy policies, practices, or performance of any third party connected application or service. Triumph Motorcycles Limited provides connectivity features for your convenience only, and the inclusion of this technology do not imply endorsement by Triumph Motorcycles Limited of any third-party applications or services, nor any association with third-party application providers. We strongly advise you to read the terms on conditions and privacy policies of any third-party application that you use.

# Limitations on Warranties

---

This page intentionally left blank

## Introduction

Please read this Owner's Handbook before riding in order to become thoroughly familiar with the correct operation of your motorcycle's My Triumph Connectivity Module, its features, capabilities and limitations.

### **Warning**

Always ride responsibly.

While the motorcycle is moving, never attempt to use the My Triumph Connectivity Module unless it is safe to do so.

Use of the My Triumph Connectivity Module while travelling at high speed, during cornering or during braking may result in loss of control of the motorcycle and an accident.

Use of the My Triumph Connectivity Module in heavy traffic or poor visibility conditions may cause an accident.

In some countries and states, talking on the phone while riding is illegal.

Never attempt to text while riding. It is illegal. Attempting to read any text message while riding may cause an accident.

### **Warning**

Never attempt to adjust any My Triumph Connectivity Module settings, such as pairing a phone, while riding the motorcycle.

Attempting to adjust any My Triumph Connectivity Module settings while riding the motorcycle may result in loss of control of the motorcycle and an accident.

Only attempt to adjust the My Triumph Connectivity Module settings while stationary.

### **Caution**

Triumph Motorcycles Limited will not be liable for any damage to, or loss of data from, any devices connected to the My Triumph Connectivity Module.

Refer to the device manufacturer's instructions for any usage restrictions.

### **Note**

**Some phones may have difficulties connecting with Bluetooth and not all features will be available to all phones. This is dependent on the phone's specifications and settings.**

**Software updates on phones may impact the Bluetooth connectivity and accessibility to all or some features.**

### **Note**

**The location of the My Triumph Connectivity Module on the motorcycle varies depending on the model.**

# Introduction

---

## Overview

Triumph provides the My Triumph Connectivity Module for motorcycles that are equipped with an instrument panel that uses a Thin Film Transistor (TFT) digital display. This enables the rider to pair *Bluetooth*-enabled devices with the motorcycle's instruments. Paired devices will then connect to the motorcycle whenever they are within range with *Bluetooth* turned on.

The rider is the main user of the *Bluetooth*-enabled devices, controlling them through the joystick and the instruments.

The passenger, if present, can be a secondary user. This requires a *Bluetooth*-enabled headset, through which the rider can direct music, directions and intercom.

The following devices can be paired with the motorcycle:

- A mobile phone

The rider can use the motorcycle's controls to operate the connected phone: making and receiving calls, receiving text messages and receiving turn-by-turn directions from the My Triumph App on the phone.

- One or two headsets

The headsets provide the same audio input and output facilities through the instruments as they would if connected directly to the phone. Two headsets can be used without a phone to provide an intercom.

- A GoPro camera

The rider can use the motorcycle's controls to operate a connected camera: selecting modes, taking photographs and making recordings.

## Device Priorities

The My Triumph Connectivity Module enables many devices to work together, using the instruments as the hub for control and information. It automatically assigns priorities and overrides low-priority devices when it receives inputs from high-priority devices.

For example, on the instruments, alerts for incoming calls and messages override track information for music being played. Similarly, audible navigation directions interrupt music being played through the headset. Warnings of fault conditions on the motorcycle override all messages from the My Triumph Connectivity Module.

## Display Priorities

If a navigation direction is received while the rider is listening to music, information about the music being played is hidden so that the instruction can be displayed, and navigation controls replace the music controls. When the direction is completed, music information and controls are restored automatically. The rider has to acknowledge the displayed navigation information with joystick centre to return to music information.

If a phone call is received while the rider is listening to music, information about the music being played is hidden so that call details can be displayed. Phone controls replace the music controls. The rider can acknowledge the displayed call information with joystick centre to return to music information. If a call is missed or not answered, music information and controls are restored automatically.

## Audio Priorities

If a direction is received while the rider is listening to music, the instruments automatically decrease the music volume, play the instruction and then restore the music volume to its original level.

If an override such as a direction or error warning is received when the rider is using the controls to increase or decrease volume by multiple increments, the override cancels the volume adjustment in progress.

If a phone call is received while the rider is listening to music, the instruments automatically pause the music, notify the rider of the call and then resume playing the music when the call has been handled. The rider may choose to reject the call. If the call is answered, music does not resume until the call is ended.

### Note

**Directions continue throughout call handling.**

# Introduction

---

## Pre-requisites

For *Bluetooth*-enabled devices to communicate with the motorcycle, they must:

1. Be switched on.
2. Have sufficient battery charge to generate wireless signals.
3. Have their *Bluetooth* functionality turned on.
4. Be paired to the motorcycle.
5. Be connected to the motorcycle.

For the My Triumph Connectivity Module to operate in the way described in this Owner's Handbook, the following requirements must be satisfied:

- **Audio**

The rider's headset must have a *Bluetooth* connection to the motorcycle. If the headset is not successfully connected, the phone's default audio output will be used, which the rider is unlikely to hear.

- **Notifications**

The My Triumph Connectivity Module passes visible and audible notifications from the connected phone to the motorcycle. This requires the phone to be set to deliver notifications.

- **Phonebook**

For the Phonebook to operate correctly, the phone must be set to synchronise contacts.

To locate relevant settings on the devices that you intend to connect, refer to the user manuals provided for them.

If the My Triumph Connectivity Module or any of the connected devices do not operate as expected, see page 35.

## Note

**Most of the My Triumph Connectivity Module's functions will operate when the motorcycle is stationary or moving. However, the motorcycle must be stationary to pair, edit and unpair devices, to read text messages in full, and to access the full phonebook.**

## User Interface

### Controls

The My Triumph Connectivity Module is controlled using the motorcycle joystick to interact with menus and trays displayed on the instruments.

The menus are available through a **Bluetooth** option in the Main Menu, and the trays are presented in the same way as those for mileage, fuel and service information. Some features, such as the Phonebook, present a keyboard through which text can be entered. This is the same as the keyboard used to enter the Rider Name through the Display Setup menu.

The way in which information is presented depends on the model of the motorcycle and on the theme selected through the Display Setup menu.

#### Note

**Refer to the Owner's Handbook for your motorcycle for information on using the joystick, HOME button, Main Menu and text-entry keyboard.**

### Bluetooth Menu

The **Bluetooth** option is added to the Main Menu on the instruments when your dealer configures your motorcycle after fitting the My Triumph Connectivity Module.

To access the **Bluetooth** menu:

1. Switch on the ignition.
2. Press the HOME button.
3. Push joystick down to highlight the **Bluetooth** option.
4. Press joystick centre to select the **Bluetooth** option.

The menu allows access to the following options:

#### Call

- **Phonebook**

This option provides an alphanumeric keyboard through which you can access contacts stored in the connected phone. You use the joystick to enter the initial character(s) of the name for which you want to search and to select a contact from the resulting list. The resulting list can be also scrolled through using the joystick.

- **Dial Number**

This option provides a numeric keyboard through which you can enter a number to dial on the connected phone. You use the joystick to enter the number that you want to dial and to make the call.

# User Interface

---

- **Auto Answer**

This option determines whether the My Triumph Connectivity Module accepts incoming calls automatically or waits for you to accept, reject or ignore them. Depending on phone settings, rejected calls are redirected to voicemail.

## Music

- **Loop**

This option determines whether music is played repeatedly and, if so, whether the track or the whole album/playlist is repeated.

- **Shuffle**

This option determines whether tracks are played in the sequence held on the media player or in a random sequence.

## Devices

- **Pair**

This option starts a search for *Bluetooth*-enabled devices within range, creating a list from which devices can be selected. The search can be stopped at any time. You use the joystick to select a device to pair.

- **Rider Devices**

This option lists the paired devices associated with the rider. A 'tick' is shown next to the currently connected device.

- **Passenger Devices**

This option lists the paired devices associated with the passenger. A 'tick' is shown next to the currently connected device.

- **Unpair**

This option lists paired devices, which can then be unpaired individually or collectively.

## Notifications

This option lists the different types of *Bluetooth*-related notifications, which can then be displayed or hidden as preferred:

- SMS
- Incoming Call
- Call Declined
- Call Ended
- Missed Call
- Navigation

## Name BT Unit

This option provides a keyboard through which you can specify a name for the My Triumph Connectivity Module fitted to your motorcycle. This is the name that will be displayed by paired devices, such as your phone.

The name must contain at least four characters.

## Note

**The keyboard used by the Phonebook, Dial Number and Name BT Unit options is the same as the one used to enter your name for the Rider Name option on the Display Setup Menu. Refer to the Owner's Handbook for your motorcycle for more information.**



## Bluetooth Trays

### **Caution**

If any warning messages are shown, these warning messages must be acknowledged before you can access the *Bluetooth* trays and menus.

Always act on any warning message shown. Identify the issue and address it. If necessary, contact your Triumph dealer for assistance.

Refer to the motorcycle owner's handbook for more information on warning messages.

Pairing devices to the motorcycle through the My Triumph Connectivity Module introduces several new trays. These are accessed using the joystick in the same way as other trays. You can select which trays are displayed using the **Visible Trays** option on the Display Setup menu.

Refer to the Owner's Handbook for your motorcycle for more information about the use of trays to display information and to show the effects of joystick actions.

### Note

**Selecting fewer trays makes it easier for you to navigate to the trays that you use. However, the relevant trays must be visible for you to see information sent from connected devices through the My Triumph Connectivity Module.**

## Call Status



This tray shows details of the current call on the connected phone, including the caller's number (or name if recognised).

Hiding the Call Status tray disables phone functions through the instruments, although incoming calls can still be answered using the headset.

## Text (SMS) Messages



This tray shows incoming text messages on the connected phone, including the message sender's number (or name if recognised). It is available only if a message has been received while the phone has been connected.

## Call History



This tray shows answered calls saved on the connected phone, including the caller's number (or name if recognised) and the time of the call.

## Volume Control



This tray provides controls to increase, decrease, mute and unmute music volume (equivalent to the headset controls). It does not affect other audio outputs.

# User Interface

---

## Music



This tray provides controls to play the previous track and next track, and to pause and resume play (equivalent to the media player controls). It shows the artist name and track title.

## GoPro



This tray provides controls to change the camera mode, to take photographs, and to start and stop recording (equivalent to the camera controls).

## Navigation



This tray shows turn-by-turn directions received from the My Triumph App running on the connected phone.

### Paired Devices

#### **Warning**

Never attempt to adjust any My Triumph Connectivity Module settings, such as pairing a phone, while riding the motorcycle.

Attempting to adjust any My Triumph Connectivity Module settings while riding the motorcycle may result in loss of control of the motorcycle and an accident.

Only attempt to adjust the My Triumph Connectivity Module settings while stationary.

#### **Warning**

Never attempt to pair, edit or unpair any devices while the motorcycle is moving.

Only pair, edit and unpair devices while the motorcycle is stationary.

Attempting to pair, edit and unpair devices while riding the motorcycle may result in loss of control of the motorcycle and an accident.

The My Triumph Connectivity Module uses wireless technology to connect *Bluetooth*-enabled devices to the motorcycle. The devices must first be paired with the motorcycle using the **Bluetooth** option on the Main Menu. Up to 10 devices can be paired with the motorcycle at one time.

#### **Note**

**Headsets must be paired directly with the motorcycle, rather than through the phone.**

After a device has been paired, it is then immediately connected to the motorcycle. Subsequently, the connection will be made automatically. When the ignition is switched on, the motorcycle connects to any paired *Bluetooth*-enabled devices within range, starting with most recently paired devices.

However, only one phone, two headsets and one GoPro camera can be connected to the motorcycle at one time. Other devices of the same type found subsequently will not connect. Similarly, if the My Triumph App is successfully connected to the motorcycle, other instances of the App will not connect. Priority is given to already-connected instances.

While paired devices are connected, the motorcycle can share information and control aspects of device operation. For example, the motorcycle can access contacts and change music tracks on a connected phone.

Devices can be unpaired at any time.

#### **Note**

**There is no need to unpair other devices such as ear buds that are paired with your phone. When they are switched off, they will not affect the operation of the My Triumph Connectivity Module.**

# Paired Devices

---

## Pairing a Phone

To pair a phone with the motorcycle:

1. Activate *Bluetooth* on the phone.
2. Make sure that the phone is Discoverable.
3. Press the HOME button to display the Main Menu.
4. Use the joystick to select **Bluetooth** > **Devices** > **Pair Device**.

The My Triumph Connectivity Module searches for *Bluetooth*-enabled devices within range.

To cancel the search, select **Stop Search**.

5. When the phone is detected, use the joystick to select it.  
A *Bluetooth* Pairing Request will be displayed on the phone.
6. Touch **Pair** on the phone to accept the request.
7. Press the HOME button to exit menus.

More than one phone can be paired with the motorcycle. However, only one phone can be connected to the motorcycle at one time. The phone is assigned to the rider.

After the phone and motorcycle have been paired, they connect automatically whenever they are within range, provided that the phone has *Bluetooth* on and the motorcycle has the ignition on.

The My Triumph Connectivity Module interrogates the phone for new information:

- Contacts, call list and status information
- Navigation status
- Phone call status
- Music player status.

This interrogation continues as long as the phone is connected to the motorcycle, whether the motorcycle is stationary or moving. The information is deleted when the phone is disconnected.

### Pairing the My Triumph App

#### Android Devices

Pair the phone to the instruments, and start the App on the phone.

#### iOS Devices

##### Note

iOS devices use two *Bluetooth* connections and require both connections to be paired to use the App.

To pair the My Triumph App with the motorcycle:

1. Pair the phone to the instruments, see page 20.
2. Start the My Triumph App on the connected phone.
3. On the My Triumph App, select **Settings > Pairing Instructions**.
4. In the Navigation section, press **ENABLE**.
5. A message will be displayed on the motorcycle instruments, press the joystick centre to accept it.  
A *Bluetooth* Pairing Request will be displayed on the My Triumph App.
6. On the My Triumph App, touch **Pair** to complete the pairing.
7. Press the HOME button to exit menus.

After the My Triumph App and the motorcycle have been paired, they connect automatically whenever they are within range, provided that the phone has *Bluetooth* on and the motorcycle has the ignition on.

### Pairing a Headset

To pair a headset with the motorcycle:

1. Activate *Bluetooth* on the headset.
2. Make sure that the headset is in Pairing mode.
3. Press the HOME button to display the Main Menu.
4. Use the joystick to select **Settings > Bluetooth Devices > Pair Device**.  
The My Triumph Connectivity Module searches for *Bluetooth*-enabled devices within range.  
To cancel the search, select **Stop Search**.
5. When the headset is detected, use the joystick to select it.
6. Select whether the headset should be assigned to Rider or Pillion (passenger).
7. Press the HOME button to exit menus when successfully paired.

After the headset and the motorcycle have been paired, they connect automatically whenever they are within range, provided that the headset has *Bluetooth* on and the motorcycle has the ignition on.

If you are using two headsets, you need to assign one to the rider and one to the passenger when you pair them to the motorcycle. You cannot change the assignment using the menus: you have to unpair and repair the headsets.

# Paired Devices

---

## Pairing a GoPro Camera

### Note

The GoPro app must be installed on the phone, and the GoPro camera must have been paired with the phone using the GoPro app before attempting to pair the GoPro camera with the motorcycle.

To pair a GoPro camera with the motorcycle:

1. On the GoPro camera:
  - Switch the camera on.
  - Access the Dashboard.
  - Select **Connections** > **Connect Device** > **GoPro App**.

Refer to the manufacturer's user manuals to locate these controls.

2. Press the HOME button to display the Main Menu.
3. Use the joystick to select **Settings** > **Bluetooth Devices** > **Pair Device**.

The My Triumph Connectivity Module searches for *Bluetooth*-enabled devices within range.

To cancel the search, select **Stop Search**.

4. When the GoPro camera is detected, use the joystick to select it.
5. Press the HOME button to exit menus.

To connect the camera to the motorcycle:

1. On the GoPro camera:
  - Switch the camera on.
  - Set **Wireless Connections** to **On**.
2. On the motorcycle:
  - Display the **GoPro** tray.
  - Wait up to 15 seconds and the instruments will show **GoPro Connected**.

The tray shows the GoPro camera's name and battery charge status.

After the GoPro camera and the motorcycle have been paired, they connect automatically whenever they are within range, provided that the GoPro is switched on, or in standby mode and the motorcycle has the ignition on.

The GoPro camera has three power modes:

- Off
- Standby
- On.

When the GoPro is connected and in standby mode, the instruments will show **GoPro - Standby** and the name of the connected GoPro.

To wake the GoPro from standby mode, when in the GoPro tray, press the joystick centre for two seconds and wait up to 15 seconds for the device to connect.

### Note

**Only one GoPro camera can be paired to the motorcycle.**

**Cameras made by other manufacturers cannot be paired to the motorcycle.**

### Unpairing Devices

To unpair a device from the motorcycle:

1. Press the HOME button to display the Main Menu.
2. Use the joystick to select **Bluetooth > Devices > Unpair Device**.

The instruments list the paired devices.

3. To unpair one device, select the device name.

The device is removed from the list.

4. To unpair all devices, select **Unpair All**.

All devices are removed from the list.

The **Unpair Device** option cannot be selected if no devices are paired with the motorcycle.

#### Note

**Triumph recommends that you unpair all devices before transferring ownership of the motorcycle.**

This page intentionally left blank



## Directions

### **Warning**

Always ride responsibly.

Always use navigation devices with care.

Always program a navigation device while the motorcycle is stationary and in a safe place.

Never attempt to program a navigation device while riding.

Navigation devices must be used as a guidance only. Always look at your surroundings and make responsible decisions.

The My Triumph Connectivity Module enables you to access directions from the My Triumph App running on the connected phone. Visible directions are shown on the instruments and audible directions are played through the connected headset(s).

When in the Navigation tray, once a manoeuvre is complete, the directions to the next instruction are shown. If you are not in the Navigation tray, the navigation instruction is automatically removed from the screen once the direction has been passed. Alternatively, joystick centre acknowledges the displayed direction, and the instruments will return to the previous display.

No map is displayed on either the connected phone or the instruments.

Navigation-related notifications are enabled and disabled through the **Notifications** option (see page 15).

### **Note**

Programme your journey into the My Triumph App on the connected phone before setting off and stop in a safe place if you later need to make changes.

Always obey traffic signs and signals, they take precedence over recommendations from navigation systems; the My Triumph App does not recognise or describe traffic lights or road signs.

View turn-by-turn directions as guidance only - look at your surroundings and make sensible route selections, ignoring directions from the My Triumph App if necessary.

Always remember that traffic routing is subject to change. Lanes, zones and priorities may not be stored in the navigation system and, even if they are, they may not be up to date.

Reception problems may interrupt navigation directions while you are riding through tunnels or indoor car parks, or in places surrounded by tall buildings or trees.

The My Triumph App uses map data stored in the cloud; you do not need to update the data manually.

## Directions

---

This page intentionally left blank

## Phone Functions

### **Warning**

Always ride responsibly.

In some countries, states and territories, talking on the phone while riding is illegal.

Never use phone functions unless it is safe to do so. Use of phone functions while travelling at high speed, during cornering or during braking may cause loss of control of the motorcycle and an accident.

Use of phone functions in heavy traffic or poor visibility conditions may cause an accident. Always pay attention. Never allow phone conversations to distract you. You are responsible for riding safely in accordance with all traffic signals and laws.

The My Triumph Connectivity Module enables you to connect one phone to your motorcycle. You can accept incoming phone calls and messages, and make phone calls using the contacts stored on the connected phone.

You hear the phone's audio output through your headset and you can access call-related controls through the joystick and instruments.

## Incoming Calls

When the connected phone receives an incoming call, the My Triumph Connectivity Module responds by displaying a visible notification on the instruments and sounding an audible notification through the rider's headset. The audible notification uses the tone selected on the connected phone. If the identity of the caller is recognised, this is included in both visible and audible notifications.

The My Triumph Connectivity Module can answer automatically and play the call through the headset. Alternatively, the rider can accept and reject calls manually. Automatic call answering is configured through the **Call** option (see page 15).

To handle an incoming call manually:



Joystick up to answer the call.



**END**

Joystick centre to end the call.



Joystick down to reject the call.

If another call is received while a call is already in progress, the second call is rejected automatically.

The call list is updated on both the instruments and the phone.

# Phone Functions

---

During a call:



**END**

Joystick centre to end the call.

You cannot adjust the volume of the call. We recommend that you set the call volume on your headset before you begin your journey.

Notifications are enabled and disabled through the **Notifications** option (see page 15).

## Outgoing Calls

You can use the instruments to make calls through the connected phone, either by selecting a contact from the phonebook or by dialling a number.

To make a call using the phonebook:

1. Use the joystick to select **Bluetooth** > **Call** > **Phonebook**
2. Use the displayed keyboard to locate the required contact.

To make a call by dialling a number:

1. Use the joystick to select **Bluetooth** > **Call** > **Dial Number**
2. Use the displayed keyboard to enter the required number.

To control a call in progress:



Joystick up to mute and unmute the speaker volume.



**END**

Joystick centre to end the call.



Joystick down to mute and unmute the microphone volume.

If the other party or the network ends the call, this is indicated on the instruments.

## Text (SMS) Messages

### **Warning**

Never attempt to read any text message while riding the motorcycle.

It is illegal.

Attempting to read any text message while riding the motorcycle may cause an accident.

When the connected phone receives an incoming text message, the My Triumph Connectivity Module responds by displaying a visible notification on the instruments and sounding an audible notification through the rider's headset. The audible notification uses the tone selected on the connected phone. If the identity of the sender is recognised, this is included in both visible and audible notifications.

The rider can dismiss the notification. When the motorcycle is stationary, the rider can view the full text of the message, which is not available when the motorcycle is moving.

Only text messages received since the phone was connected are available.

To view the message in full (only available when motorcycle is stationary):



Display the SMS tray.



**SHOW**

Joystick up to show the full message.



**OK**

Joystick centre to dismiss the message notification.

The display returns to the last item accessed.

If the message is too long to be displayed on a single display screen:



**SCROLL**

Joystick up to scroll back.

**SCROLL**



Joystick down to scroll forward.



**OK**

Joystick centre to return to the message notification.

Notifications are enabled and disabled through the **Notifications** option (see page 15).

This page intentionally left blank

## Audio Playback

### Warning

Keep the audio volume to a moderate level.

Loud music can be distracting and increase the time taken to react to hazards.

It can also prevent you hearing other sounds, such as sirens on emergency vehicles.

You can listen to music, or any other audio media, from the connected phone through the headset(s).

You select the media to be played on the phone, using your preferred media player. The instruments show the artist name and track title, and provide controls for play/pause and track control.

## Adjusting the Volume

To control the music volume:



Joystick left or right to select the Volume tray.



Joystick up to increase the volume.



Hold this position to continue to increase the volume.



Joystick down to decrease the volume.



Joystick centre to mute and unmute the volume.



Hold this position to continue to decrease the volume.

### Note

**When a higher priority notification comes in, such as an error warning or a direction, it cancels the effect of a long push on the joystick to increase or decrease volume (see page 13).**

# Audio Playback

---

## Selecting Music Tracks

To select the track:



Select the Music tray.



Joystick up to play the next track.



Joystick down to play the previous track.



Joystick centre to pause and resume playback.



The sequence of next and previous tracks is defined by the current album or playlist.

You can change the sequence in which tracks are played using the Music menu (see page 15). This has two options:

- **Loop**
  - **Track** - plays one track repeatedly, resuming from the beginning after reaching the end.
  - **Album/Playlist** - plays an entire album or playlist repeatedly, resuming from the beginning after reaching the end.
  - **Disable** - stops at the end of the selected track, album or playlist.
- **Shuffle**
  - **Enable** - tracks from the current album or play list are played in a random sequence.
  - **Disable** - tracks are played in the sequence defined by the current album or playlist.



## GoPro Camera

The My Triumph Connectivity Module enables you to connect a GoPro camera to your motorcycle. This enables you to control the camera using the joystick. You can change mode, take a photograph, start and stop recording, and turn the camera on and off.

For information about the features of the GoPro camera, refer to the manufacturer's user manual.

### Note

**You do not need the GoPro App to use the GoPro camera through the instruments.**

## Controlling the GoPro Camera

To control the GoPro camera:



Select the GoPro tray.



Joystick up to start/stop recording or to take a photograph, depending on the selected mode.

Joystick centre (short push) to step through the camera modes:

- **Photo**
- **Burst**
- **Video**
- **Time Lapse**



**MODE**



Joystick centre (long push) to turn the camera on and off.

### Note

**Joystick down has no effect.**

The instruments show the memory that remains available, as a recording time (in video modes) or a number of photographs (in photo modes). When you stop recording, the instruments show the duration of the recording. If the camera has insufficient memory available to record, it stops recording automatically.

### Note

**While the GoPro camera is recording, joystick centre (long or short) has no effect. You must stop recording before you can turn the camera off or change the camera mode.**

This page intentionally left blank

## Troubleshooting

Although *Bluetooth* wireless technology provides a convenient way to connect multiple devices together, it depends on all devices transmitting reliably and interpreting each other's signals correctly. This chapter makes suggestions for resolving any issues that may arise.

If devices fail to connect or features do not work as expected, first check that they are all set up and configured correctly (see page 14).

### Failed Pairing

If device pairing is unsuccessful:

1. Check that the device is discoverable.

This may be indicated by a message on the display of a device such as a phone, or through a sequence of flashing lights on a device such as a headset.

2. Change the position of the device, ensuring a clear line of sight to your motorcycle.
3. Turn the ignition off and on.
4. Repeat the pairing process.

Refer to the manufacturers' user manuals to locate relevant settings on your devices.

### Phone Functions

If you cannot make an outgoing call, stop the motorcycle safely and check that the phone has a signal.

If phone-based information is not being shared, check the settings on your phone. The phone may be denying access to contact details, messages and call lists, or failing to send notifications of calls and messages.

If this does not resolve the problem, switch the ignition off and on. This breaks and remakes the connection between the phone and the instruments. You can achieve the same effect by breaking the connection shown under the *Bluetooth* options on your phone.

Refer to the manufacturer's user manuals to locate relevant settings on your phone.

## Troubleshooting

---

### **My Triumph App Pairing (iOS only)**

The phone must be paired to the instruments before the My Triumph app. If the app is paired before the phone, the App will appear to be connected but no data will be transferred.

If it is suspected that the My Triumph App is not transferring data with the instruments, unpair both devices, pair the phone (see page 20) then the My Triumph App (see page 21).

---

## Index

<b>A</b>	
Approval Information.....	39
Audio Playback.....	31
Adjusting the Volume.....	31
Selecting Music Tracks.....	32
<b>D</b>	
Device Acknowledgements.....	41
Device Priorities.....	13
Audio Priorities.....	13
Display Priorities.....	13
Directions.....	25
<b>G</b>	
Glossary.....	4
GoPro Camera.....	33
Controlling the GoPro Camera.....	33
<b>I</b>	
Introduction.....	11
<b>O</b>	
Overview.....	12
<b>P</b>	
Paired Devices.....	19
Pairing a GoPro Camera.....	22
Pairing a Headset.....	21
Pairing a Phone.....	20
Pairing the My Triumph App.....	21
Unpairing Devices.....	23
Phone Functions.....	27
Incoming Calls.....	27
Outgoing Calls.....	28
Text (SMS) Messages.....	29
<b>T</b>	
Troubleshooting.....	35
Failed Pairing.....	35
Phone Functions.....	35
<b>U</b>	
User Interface	
Bluetooth Menu.....	15
Bluetooth Trays.....	17
Controls.....	15
<b>W</b>	
Warnings.....	3

This page intentionally left blank

## Approval Information

### Radio Equipment Device EU Directive 2014/53

Triumph motorcycles are equipped with a range of radio equipment devices. These radio equipment devices must comply with the EU Radio Equipment Device Directive 2014/53/EU.

The complete text of the EU declaration of conformity for each radio equipment device is available at the following address:

[www.triumphmotorcycles.co.uk/public-content/triumph-radio-device-approvals](http://www.triumphmotorcycles.co.uk/public-content/triumph-radio-device-approvals)

### FCC Warning Statement:

- This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
  1. This device may not cause harmful interference, and
  2. This device must accept any interference received, including interference that may cause undesired operation.
- This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. End users must follow the specific operating instructions for satisfying RF exposure compliance. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.
- Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

### Industry Canada RSS Warning Statement:

#### EN

Under Industry Canada regulations, this radio transmitter may only operate using an antenna of a type and maximum (or lesser) gain approved for the transmitter by Industry Canada.

To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that necessary for successful communication.

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:

1. this device may not cause interference, and
2. this device must accept any interference, including interference that may cause undesired operation of the device.

# Approval Information

---

## FR

Conformément à la réglementation d'Industrie Canada, le présent émetteur radio peut fonctionner avec une antenne d'un type et d'un gain maximal (ou inférieur) approuvé pour l'émetteur par Industrie Canada.

Dans le but de réduire les risques de brouillage radioélectrique à l'intention des autres utilisateurs, il faut choisir le type d'antenne et son gain de sorte que la puissance isotrope rayonnée équivalente (p.i.r.e.) ne dépasse pas l'intensité nécessaire à l'établissement d'une communication satisfaisante.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

- l'appareil ne doit pas produire de brouillage, et
- l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.



### Device Acknowledgements

*Bluetooth*® word mark and logos are registered trademarks owned by *Bluetooth* SIG, INC. and any use of such marks by Triumph Motorcycles Limited is under license. Other trademarks and trade names are those of their respective owners.

iOS and iPhone are trademarks of Apple Inc., registered in the U.S. and other countries. 'Made for iPhone' mean that an electronic accessory has been designed to connect specifically to iPhone and has been certified by the developer to meet Apple performance standards. Apple is not responsible for the operation of this device or its compliance with safety and regulatory standards. Please note that the use of this accessory with an iPhone may affect wireless performance.

GOPRO and the GOPRO logo are trademarks or registered trademarks of GoPro, Inc.